



## VACANCY

<b>REFERENCE NR</b>	<b>:</b>	<b>VAC02216</b>
<b>JOB TITLE</b>	<b>:</b>	<b>Lead Consultant: Unified Communications</b>
<b>JOB LEVEL</b>	<b>:</b>	<b>D3</b>
<b>SALARY</b>	<b>:</b>	<b>R 481 610 - R 802 683</b>
<b>REPORT TO</b>	<b>:</b>	<b>Senior Manager: EUC National</b>
<b>DIVISION</b>	<b>:</b>	<b>Service Delivery Management</b>
<b>DEPT</b>	<b>:</b>	<b>End user Computing</b>
<b>LOCATION</b>	<b>:</b>	<b>SITA Erasmuskloof</b>
<b>POSITION STATUS</b>	<b>:</b>	<b>Permanent (Internal &amp; External)</b>

### Purpose of the job

The Lead Consultant for Unified Communications will provide senior level design, operational direction and support for the Unified Communications Infrastructure. Design and implement UC solutions in a dynamic fast paced environment. The candidate will work in a team environment contributing technical expertise to the evaluation, design, build and delivery of complex UC solutions.

### Key Responsibility Areas

Infrastructure Preparation; Management and Administration; User Support; Reporting and Communication; and People Management.

### Qualifications and Experience

**Required Qualification:** 3-year National Higher Diploma / National First Degree in IT related field (Computer Science, Information Technology/Engineering, BCom etc).

**Experience:** 7 - 8 years' experience in ICT field with management responsibilities in a large corporate/public sector organisation which should include experience in the provision of ICT solutions, specifically within Unified Communication environment.

### Technical Competencies Description

**Knowledge of:** Behavioural Attributes: Self-confidence, Problem resolution orientation, communication, team leader. The incumbent will be required to consult and interact with Government officials, standards generating bodies, accreditation and certification bodies. Business travelling. Leadership Competencies: Customer Experience; Collaboration; Communicating and Influencing; Outcomes driven; Innovation; Planning and Organising; Creative Problem Solving; Bimodal IT Practice; Managing People and Driving Performance; and Decision-making. Interpersonal/behavioural competencies: Active listening; Attention to Detail; Analytical thinking; Continuous Learning; Disciplined; Resilience; and Stress Management.

## **Other Special Requirements**

N/A.

## **How to apply**

Kindly send your CV to: [Puleng.recruitment@sita.co.za](mailto:Puleng.recruitment@sita.co.za)

**Closing Date: 15 April 2021**

## **Disclaimer**

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be accepted
- CV's sent to incorrect email address will not be considered